

# Total Quality System 9000 Family of Products

## Total Quality System 9000 Family of Products Security Module Options



Copyright © 2011 Integrated Solution Providers Software, Inc.

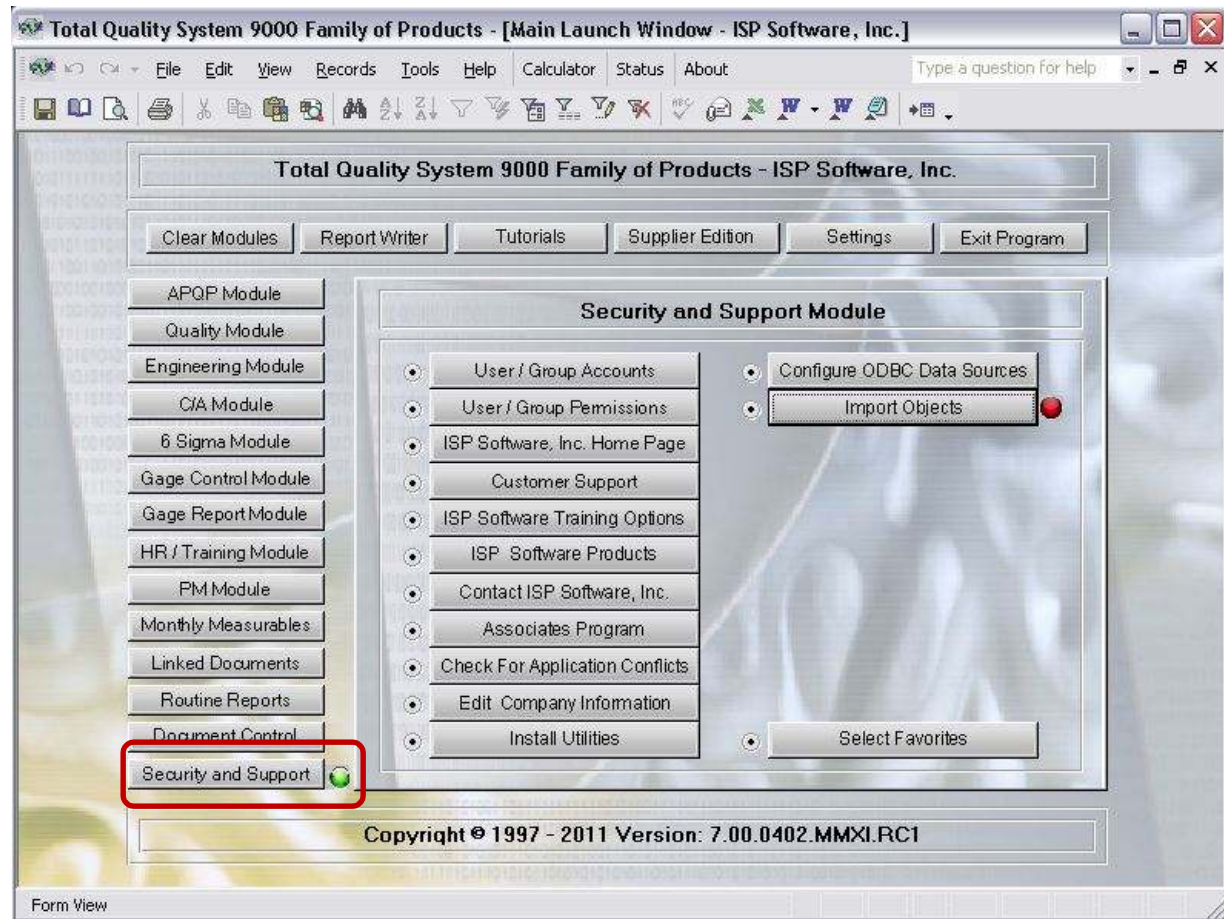
All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying or otherwise, without the prior written consent from ISP Software, Inc.

Toll Free: 877.865.7562 Fax: 989.317.0646

E-mail: [Sales@ispsoftware-solutions.com](mailto:Sales@ispsoftware-solutions.com) Web Site: <http://www.ispsoftware-solutions.com>

The “Security and Support” module In your Total Quality System 9000 application provides several options for to administer the security feature of your product and to provide additional resources that may be helpful. We will cover each of the features in the “Security and Support” module in this tutorial.

To access the features in this module just click on the “Security and Support” button on the main program launch window.



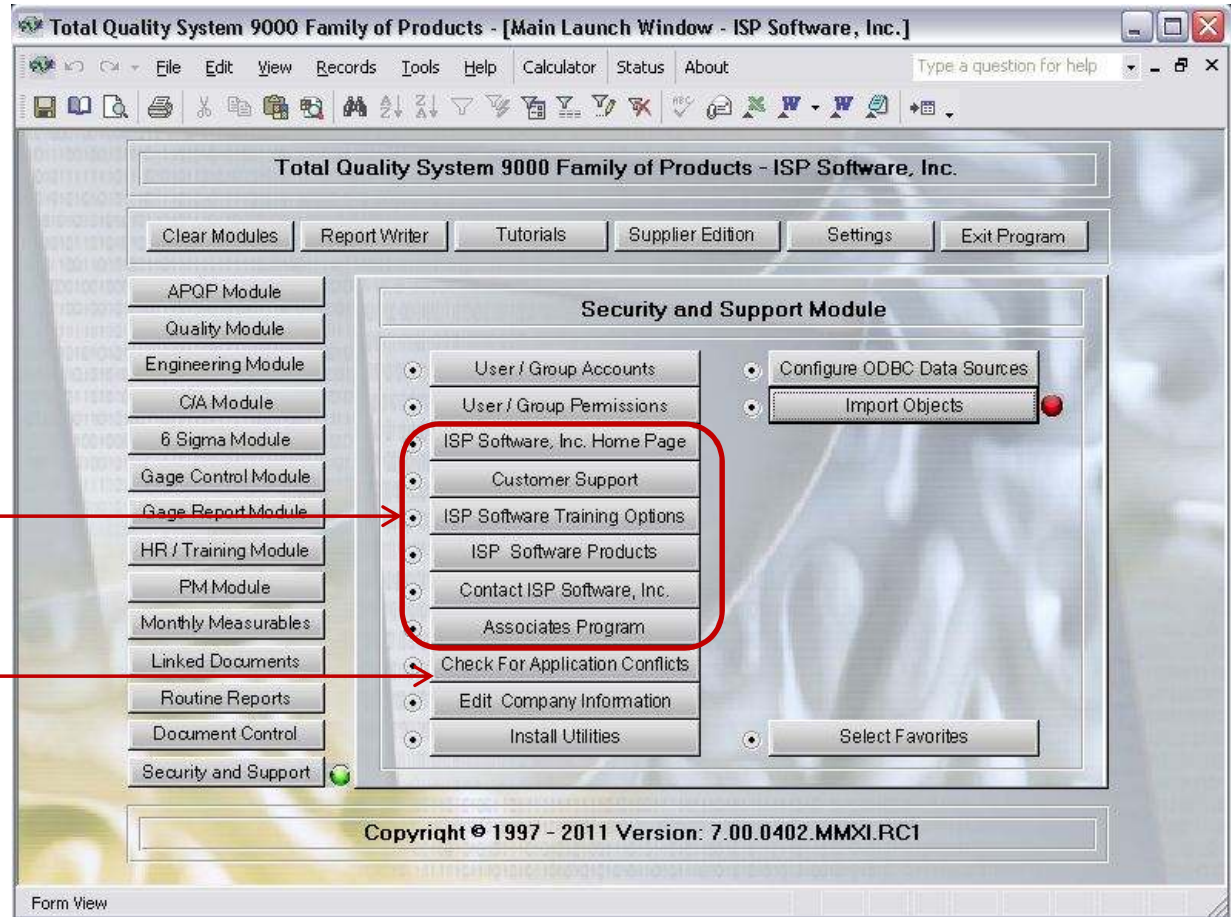


From the "Security and Support" module you may access the "User and Group Accounts" and the "User and Group Permissions" security settings where you may add users and assign security rights. Details for configuring your security settings are included in the "Creating user accounts and sharing your security file for multi user installations" tutorial.



The buttons encircled to the right will take the user to the appropriate web page on our site to obtain the information that they are looking for.

The "Check For Application Conflicts" option will run a small check of your program installation and save the file on your "C" drive named "Reflog.txt" If you believe your program may have a conflict you may click on this button then review the results of the file. You may review a sample of the results of this check on the next page.



Below is a sample of the “Check References” results for the TQS-9000 Family of Products. If you receive any reports that indicate the reference is not “Good” you may wish to contact an ISP Software, Inc. Solution Provider for assistance.

C:\Program Files\TQS\TQS.mdb

**GOOD Reference**

=====

Office

2

C:\Program Files\Common Files\Microsoft Shared\Office10\MSO.DLL  
{2DF8D04C-5BFA-101B-BDE5-00AA0044DE52}

**GOOD Reference**

=====

DAO

5

C:\Program Files\Common Files\Microsoft Shared\DAO\dao360.dll  
{00025E01-0000-0000-C000-000000000046}

**GOOD Reference**

=====

stdole

2

C:\WINDOWS\System32\stdole2.tlb  
{00020430-0000-0000-C000-000000000046}

**GOOD Reference**

=====

Access

9

C:\Program Files\Microsoft Office\Office10\MSACC.OLB  
{4AFFC9A0-5F99-101B-AF4E-00AA003F0F07}

**GOOD Reference**

=====

VBA

4

C:\Program Files\Common Files\Microsoft Shared\VBA\VBA6\VBE6.DLL  
{000204EF-0000-0000-C000-000000000046}

My Company Information - ISP Software, Inc.

ISP

"Total Quality System 9000 Family of Products"

Enter company name and address information here.

Company Name: Acme Manufacturing

Address: [ ]

City: [ ]

State/Province: [ ]

Postal Code: [ ]

Country: [ ]

Phone Number: [ ]

Fax Number: [ ]

e-mail: [ ]

*Please be sure to fill out all information on this form prior to disabling it. The information provided on this form is used to register your product and is used to format the report headers with your companies name and appropriate information. If this form is mistakenly disabled prior to completion you may double click on the "TQS-9000 Main Launch Screen" Title on the First Screen to re-open this form to edit or update the information provided.*

<<< Insert Company Logo Here. The Company Logo Should Be 1" by 1" and Will Be Used on Several Reports Throughout the Program.

Insert Company Advertisement Should be .4" in Height by 2" in Length >>>

Continue

You may access the "My Company Information" form from the "Security and Support" tab to edit your company information or to enter your company information if you have accidentally turned off the form before filling in your information. You may also add a secondary image file that will appear on a few of the reports that are included in your Six Sigma module.



You may install some additional applications from the Security and Support module if needed. These include a free .pdf virtual printer. (When selecting to print any report in the program you may choose to print it to a .pdf file and save the file with this utility.) Snap Shot viewer is a Microsoft Access format that you can save any report to as well although the user would need Snap Shot viewer installed to view your file. ISP Software, Inc. recommends printing reports to .pdf format instead of using the Snap Shot viewer as most users can view .pdf files. If you do not have a .pdf viewer installed you may install the Acrobat Viewer. If you receive an .OLE while running your program you may reinstall the animation utility that will normally correct this issue. Installing the ODBC MySQL utility is only for customers who have purchased the Supplier Edition of TQS-9000 or have upsized their data file to MySQL. If you do not have PowerPoint, Excel, or Microsoft Word and wish to install a free viewer for these files you may elect to do so from this form.



Install Utilities Choice Form - ISP Software, Inc.

Utility Installation Choice Form

The following free utilities have been provided with your program. These utilities may be necessary for your product to work properly. Please refer to your Users Manual for instructions, or visit our web site for more details.

These utilities are designed to maximize the use of of your ISP Software, Inc. Products. When to warning form appears during installation, select cancel and proceed with the installation.

Required: This installation is required if you will need to use the data transfer option and technology.

These utilities are provided at no charge by Microsoft to view documents produced in their most popular software if you do not have the program installed.

Install Free Primo PDF Printer Utility

Install Microsoft Access Snap Shot Viewer

Install Adobe Acrobat Viewer

Re-install the TQS-9000 Animation Utility

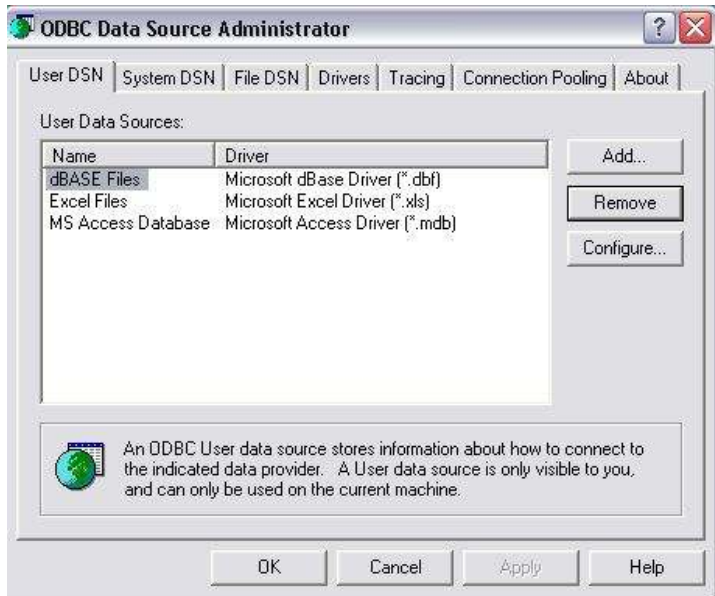
Install ODBC Connection for Data Transfer

Install Free Microsoft PowerPoint Viewer

Install Free Microsoft Excel Viewer

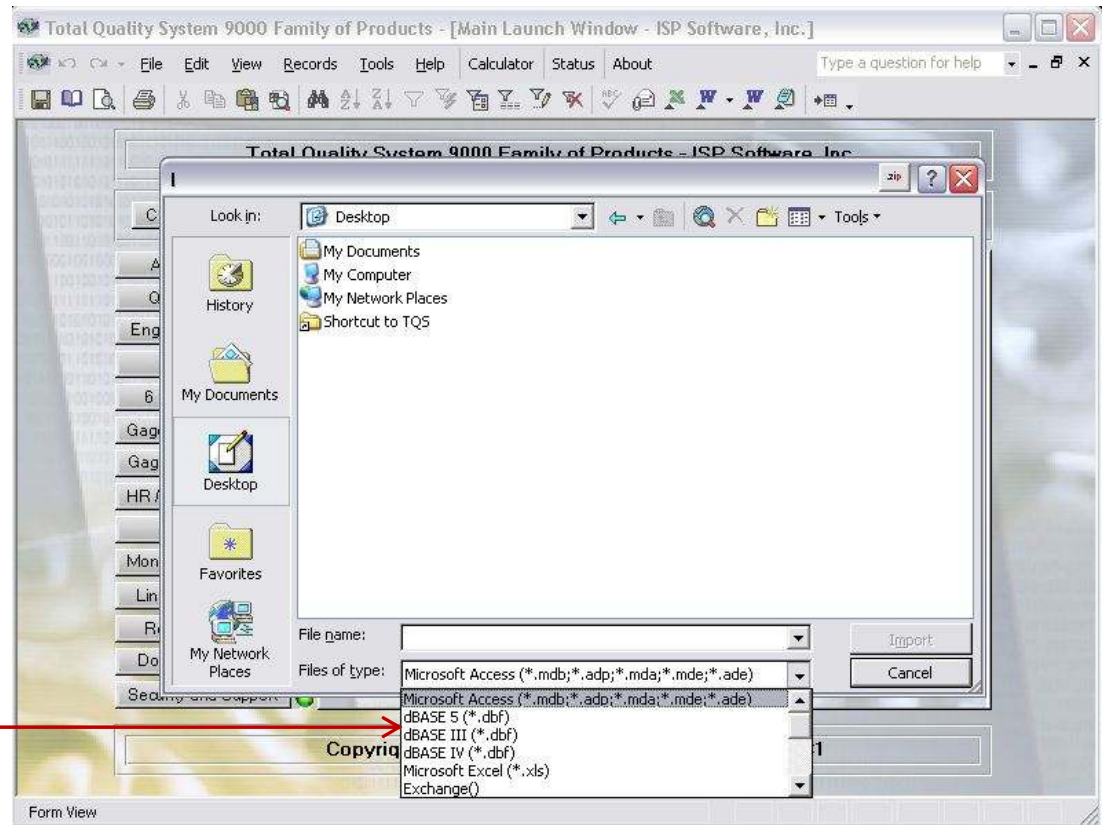
Install Free Microsoft Word Viewer

Close

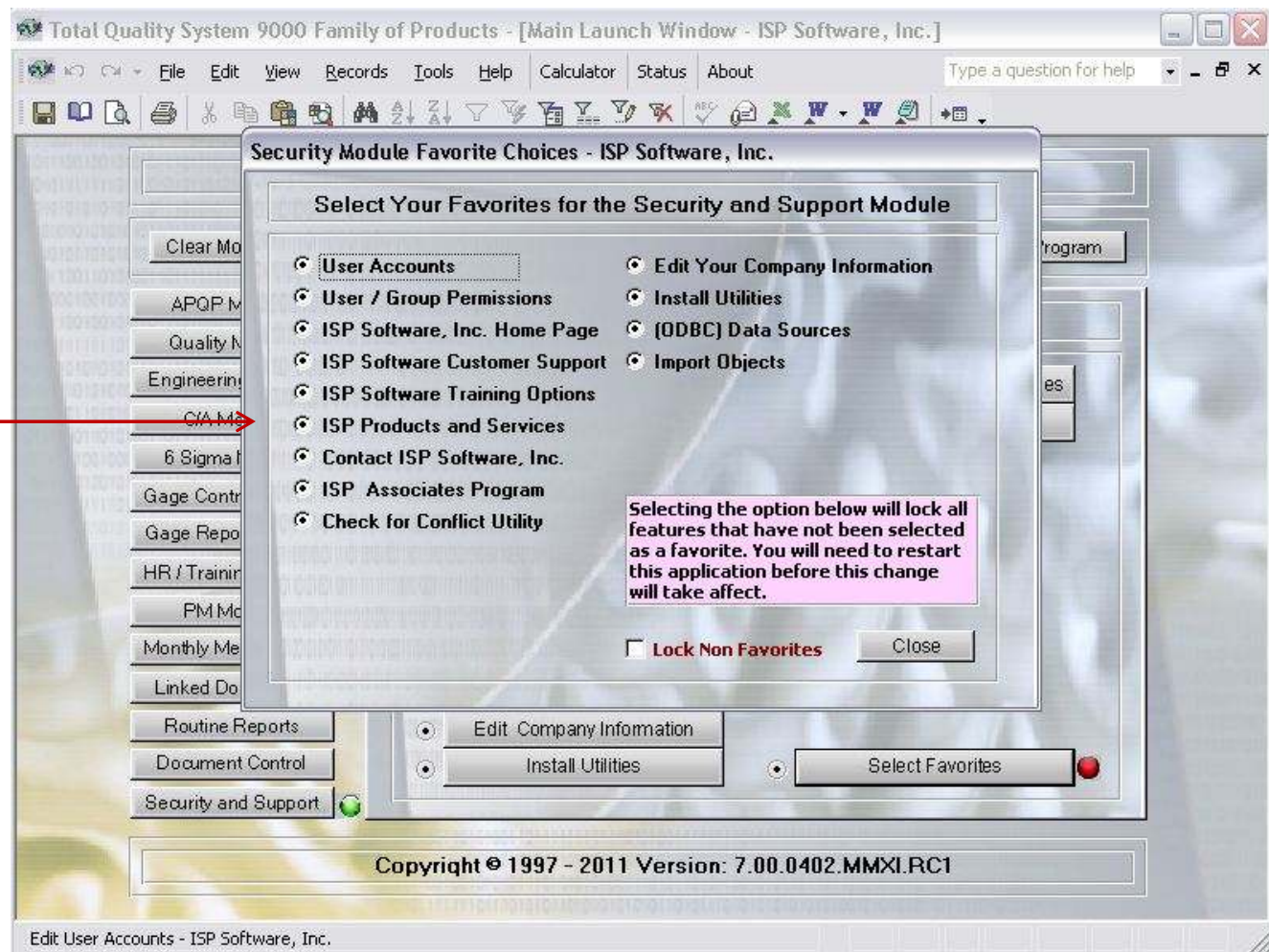


When you select to configure an “ODBC” connection from the “Security and Support” module the Microsoft ODBC Data Source Administrator will open. If you have upsized your data file to MySQL or SQL you may need to create a new connection. You will also need to create a new connection if you have purchased the TQS-9000 Supplier Edition. Details for configuring a new ODBC connection are included in your documentation from the TQS-9000 Supplier Edition.

If you have installed two data files at different locations or wish to import information directly into your TQS-9000 application you may use the data import feature in the ‘Security and Support’ module. Please contact an ISP Software, Inc. Solution Provider before importing any data or files into your program for assistance.



As with all modules in your TQS-9000 product you may choose your favorites and choose to Lock your non favorites. Please refer to the "Creating user accounts and sharing your security file for multi user installations" tutorial for details on selecting your favorites and how this impacts your security settings.



# **Integrated Solution Providers Software, Inc.**



**Integrated Solution Providers Software, Inc.**

**P.O. Box 1281**

**Mount Pleasant, MI 48804**

**Toll Free: 877.865.7562**

**Fax: 989.317.0676**

Home Page: <http://www.ispsoftware-solutions.com>